

INTERNAL REGULATION

CAMPING DES BASTIDES



This regulation applies to all persons of the camping des Bastides.

BOOKING

Conditions of booking cottage:

The booking contract must be accompanied by a 30% deposit. After receipt of this payment and booking fee you will receive a confirmation. The remaining rent is payable 6 weeks before the arrival date. Upon arrival we ask for a deposit of 135€. The chalets will be at your disposal from 16:00 on the day of arrival. They must be released before 10:00 on the day of departure. CANCEL: cancellations are accepted only in writing. In case of cancellation 6 weeks or less before the arrival date, the rent paid will be withheld. For delayed arrival or premature departure we also ask you for the entire reserved period. In case of cancellation before 6 weeks or more, we will refund you the 30% less the booking fee.

Booking conditions location

The booking contract must be accompanied by a 30% deposit. After receipt of this payment and booking fee you will receive a confirmation. The camping site is at your disposal on the day of arrival from 12H, it must be released on the day of departure also at 12H or earlier. CANCEL: cancellations are accepted only in writing. In case of cancellation at least 3 weeks before the arrival date, the deposit paid will be withheld. In case of cancellation 3 to 6 weeks before the arrival date, we will refund you 50% of the deposit. For delayed arrival or premature departure we also ask you for the entire reserved period. In case of delay, we keep your place for 24 Hours.

1) RECEPTION DESK:

The office is open from 1 January to 30 June from 10H to 12H and from 14H to 18H from 1 July to 30 September from 8H to 18H from 1 October to 31 December from 10H to 12H and from 16H to 18H. In the reception you will find all the information about the services of the campground, information about the possibilities of refuelling, sports facilities, the tourist riches of the surroundings and various addresses that may prove useful. A complaint collection and handling system is available to customers.

2) ADMISSION REQUIREMENTS:

To be allowed to enter and settle or stay on the campground you must have been authorized to do so by the manager or his legal representative.

The latter has an obligation to ensure that the campground is kept in good order and that these rules of procedure are observed.

Staying on the campsite implies acceptance of the provisions of this Regulation and a commitment to comply with them.

No one may take up residence there.

3) POLICE FORMALITIES

Unaccompanied minors will only be admitted with written permission from their parents. Pursuant to Article R. 611-35 of the Entry and Residence Code for Foreigners and the Right of Asylum, the manager is required to have an individual police record completed and signed by arrival. It must mention in particular:

The, first and last names,

The date and place of birth,

Nationality,

The usual place.

Children under the age of 15 may appear on the record of one of the parents

4) INSTALLATION:

The tent, caravan, mobile home or any other equipment must be installed at the location indicated by the operator. Users must respect the general aesthetics of the campsite, in particular, the plot must not be encumbered by any other installation, or movable property other than the caravan, or the mobile home or chalet used in accordance with the regulations of the outdoor hotel.

5) DISPLAY

These rules are posted at the entrance of the campsite and at the reception desk. They are given to each guest who requests them. For graded campgrounds, the ranking category with the mention tourism or leisure and the number of tourism or leisure pitches are displayed. The price of the various services are communicated to the clients under the conditions fixed by decree and can be consulted at the reception.

6) ROYALTIES

The fees are paid to the reception desk. Their amount is fixed according to the posted rate, to these fees, is added the tourist tax. They are due according to the number of nights spent in the field.

Camping users are invited to inform the reception desk of their departure the day before. Campers intending to leave before the opening time of the reception desk must pay their fees the day before.

7) NOISE AND SILENCE

Camping users are urged to avoid any noises and discussions that might interfere with their neighbours.

Audible devices should be adjusted accordingly. Door and safe closures should be as discreet as possible.

Dogs and other animals must never be left at large. They must be kept on a leash inside the campsite and with muzzle according to the canine category. They should not be left at the campground, even locked up, in the absence of their masters who are civilly responsible. Their masters are responsible for the cleanliness of their animals. The manager ensures the tranquility of his clients by setting the times during which silence must be total.

8) VISITORS

After having been authorized by the manager or his representative, visitors may be admitted to the campground under the responsibility of the campers and the residents who receive them, who must declare their number and their identity at the reception desk. The services and facilities of the campgrounds are accessible to visitors. However, the use of these facilities may be subject to a fee that must be posted at the campsite entrance and reception desk.

Visitors' cars are prohibited in the campground and must be parked in the parking lot at the entrance of the campground.

If the visit lasts more than half a day they are required to pay a fee per visitor.

9) VEHICULAR TRAFFIC AND PARKING

Inside the campsite, vehicles must drive at a limited speed of 10 KM/HOUR and respect the campsite's internal signage.

Parking must not impede traffic or prevent the installation of new arrivals or the intervention of any commercial or emergency vehicles.

Traffic is permitted from 7 a.m. to 11 p.m. Only vehicles belonging to campers staying at the campground may be used.

Parking at the entrance of the campsite: users are invited to take the usual precautions to save their vehicle and equipment.

Only vehicles belonging to the campers staying in the camp may circulate. In the high season vehicles must park on the plots of their users or on the car parks located at the entrance.

Visitors must park their vehicle at the entrance of the campsite and report their arrival at the reception desk

10) LEASE TERMS

Everyone is required to refrain from any action which could harm cleanliness, hygiene and appearance from the camp. It is forbidden to throw sewage and polluted water on the ground or in the gutters.

Caravaneers must empty their waste water in the facilities provided for this purpose.

Household waste, waste of any kind, papers must be deposited in the garbage cans.

It is forbidden to wash cars inside the campsite.

It is forbidden to wash cars inside the campsite.

It is forbidden to take water from fire hydrants and hoses, the latter being reserved only for this purpose to the exclusion of any other.

Washing is strictly prohibited outside the bins provided for this purpose.

The spreading of the linen will be tolerated until 22 hours near the shelters, provided that it is discreet and does not bother the neighbors.

Plantings and floral decorations must be respected. It is forbidden for campers to plant nails in trees, to cut branches, to make plantations.

All constructions and improvements are prohibited, unless expressly agreed by the operator.

It is also not permissible to demarcate the location of an installation by personal means, nor to dig the ground.

Any damage to vegetation, fences, soil or installations will be the responsibility of the author.

Any occupant wishing to connect to running water, fences, ground or installations will be at the expense of his author.

Any occupant wishing to connect to the running water must have a shut-off valve.

Electrical power provided: 6 amps.

Out of season, sanitary facilities will be closed

11) SECURITY:

FIRE: Open fires (wood, coal, etc...), are strictly forbidden in case of drought. To make a barbecue you must ask the express permission of the manager. The stoves must

B DOV: The Branch is responsible for items deposited in the office and has a general obligation to monitor the campground. The camper remains responsible for his own installation and must Report to the responsible person the presence in the camp of any suspicious person.

Camp users are encouraged to take the usual precautions to safeguard their equipment. The Directorate is not the custodian and guardian of the objects and materials in the camp.

12) GAMES:

No violent or disturbing games can be organized near the facilities. Playgrounds are available for children;

Children must always be under the supervision of their parents.

In case of voluntary degradation of the games made available to children, the Management will take the necessary measures;

13) DEAD GARAGE:

Equipment will not be left unoccupied in the field until after approval by the Directorate and only at the location indicated. This benefit may be payable.

14) CAMP MANAGER:

He is responsible for the order and good conduct of the camp. He has a duty to punish serious breaches of the regulations and, if necessary, to expel their perpetrators.

A book intended to receive complaints is kept at the disposal of users.

Claims will only be considered if they are signed, dated as accurately as possible and related to relatively recent events.

15) CLOSURE:

It is forbidden to add to the fences delimiting the locations of other boundaries without written permission of the Directorate. It is mandatory to leave one side of the pitch open, on the caravan side in order to get the caravan out of the pitch urgently.

16) MISCELLANEOUS:

Each caravan can install a removable canvas canopy in front or on the side. It is strictly forbidden to put two.

No development can be made on the sites without prior written permission from the camp manager.

The sites will only be used for recreational purposes, excluding any industrial, commercial or craft activities or in general professional activities. In no case will users be able to take up residence there, to install their main residence there: camping is a leisure activity.

Article 12 of the Decree of 09 February 1968:

No person may enter and settle on a campsite or caravan park without the agreement of the field manager or his attendant.

17) INFRINGEMENT OF THE RULES OF PROCEDURE

In the event of a resident disrupting the stay of other users or failing to comply with the provisions of these Rules of Procedure, the AIFM or its representative may, orally or in writing, if he considers it necessary, give notice of the latter